






FALLS CREEK PHARMACY SUPPLIES PROCEDURE

Procedure for ordering Prescriptions & other Pharmacy Supplies:

FOR PRESCRIPTIONS WRITTEN BY FALLS CREEK MEDICAL CENTRE :

Prescription will be faxed from the Medical Centre to the Mount Beauty Pharmacy. If received before 12 noon, the items will be delivered to the Medical Centre or Falls Creek Resort Management Office by 4pm that day, where they may be collected before 5pm.

The Medical Centre will require the following details –

-  A CURRENT (in date) Medicare Card Number, including the Subnumerate (number beside family member) and expiry date.
-  A valid Pension/Concession Card number & expiry date.
-  Credit Card details and CCV number
-  Contact phone number (preferably mobile) or Lodge number.
-  An on-mountain address and home address.

FOR PRESCRIPTIONS NOT WRITTEN BY FALLS CREEK MEDICAL CENTRE :

Please FAX a copy of your prescription AND DUPLICATE to Mount Beauty Pharmacy on **03 5754 1550**. Please **sign** prescription or repeat form and leave at Resort Office. Please advise where you would like repeats posted.

Please complete 'Falls Creek Orders' form (available from your lodge or Resort Office) and fax along with your prescription. If preferred, you may call the pharmacy directly with these details on 03 5754 4224.

Please Note Legislation requires you contact our Pharmacist on 5754 4224 to discuss the use of any prescription or 'Pharmacist Only' medicine (eg some cold & pain preparations) Failure to do so will mean these items cannot be supplied.

DELIVERY :

All items NOT ordered by the Falls Creek Medical Centre will be delivered to the Falls Creek Resort Management office – upstairs above the day shelter (near Falls Express Lift) by 4pm (if ordered by 12noon). The Office CLOSSES at 5PM. You will be required to provide proof of identity.

FREIGHT :

There will be a freight/handling fee of ten dollars (\$10) per parcel delivered to either the Falls Creek Medical Centre or the Resort Management office. This will be charged to your credit card.

For any other queries please contact :

MOUNT BEAUTY PHARMACY - 11 HOLLONDS ST MT BEAUTY 3699
Tel 03 5754 4224 Fax 03 5754 1550 email pharmacy@mtbeauty.com.au
(NB email is not reliable for urgent orders unless confirmed by phone)

Cough Cold and Flu Medications



When asking for any cough, cold and flu medications you will need to speak directly to the Pharmacist. The Pharmacist will ask you a number of questions to ascertain which medication will best suit your needs. If a product with pseudoephedrine is recommended you will be asked to provide photo ID (eg fax a copy of your drivers licence etc) so a national data-base can be accessed. This is a new government policy that is trying to stamp out people buying pseudoephedrine-based products to make illegal drugs. Please understand that due to these regulations we will only be able to supply pseudoephedrine based products after the Pharmacist has discussed the request directly with the client requesting the medication. Photo ID will also be required to pickup the medication from the depot (Falls Creek Resort Management). If you have any question we are more than happy to assist.