

# FALLS CREEK MEDICAL CENTRE NEWS

June 2010

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## **MEDICAL STAFF**

### **DR. A. MARK ZAGORSKI**

MB BS, Dip Obstetrics RANZCOG, FRACGP,  
FACRRM

### **DR JEFFREY B. ROBINSON**

MBBS, Dip Obstetrics RANZCOG, FRACGP,  
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### **DR. LIBBY GARONI**

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### **DR SKYE DELANEY**

MBBS. FRACGP. BMed Sc. Dip Obstetrics,

### **DR SIMON MARSHMAN**

MBBS

### **DR DOMINIC BLANKS**

MBBS

## **PRACTICE STAFF**

Mrs Pat Ryder, Practice Manager

Mrs Jane Zagorski, Receptionist

Sr Jacqueline Taylor, Practice Nurse

Ms Jasmin Young, Receptionist

Ms Yvette Eriksen, Receptionist

Ms Isobel Dickson, Receptionist

***Our staff are here to help you.***

## **Mission Statement**

Our mission is to provide comprehensive first calls trauma and general practice services to the Falls Creek Ski Resort. Our practice is fully accredited with General Practice Accreditation plus.

## **Our Service**

We provide a comprehensive family medical service – quality care in a friendly relaxed atmosphere. All doctors are trained in emergency medicine and have an interest in Sports Medicine. Other services provided include:

- Xray
- Minor Surgery
- Pregnancy Tests
- Cardiographs
- Women's Health
- Pathology Collection
- Travel Vaccinations

## **Opening Times**

Falls Creek Medical Centre is open from 10.00 am to 12.30 and 2.00 to 5.00 pm each day and non urgent skiing , boarding and general practice consultations are seen on an "as needs" basis. Urgent problems are triaged and attended to immediately. Longer consultation times are available on request.

## **After hours and Emergency**

We provide 24 hour / 7 days per week service. After hour service ring (03) 583238 or if an emergency ring Ambulance on 000.

## **Home Visits**

Lodge visits are available for emergencies. We prefer not to leave the clinic unattended during ski operations time.

## **Other Useful Numbers**

Alpine Health (Mount Beauty Hospital) 03 57543520

Mount Beauty Medical Centre 03 57543400

## **Billing Arrangements**

This is a private practice therefore patients are expected to pay for their consultation on the day. A list of common item numbers appear below:

Standard Consultation:	\$ 100.00
Long Consultation	\$ 147.00
Small Sutures	\$ 114.50
Xray Chest	\$ 122.50
Lodge / Home Visit.	\$ 251.00
Afterhours visit(after 11pm)	\$ 277.00

## **Telephoning Your Doctor:**

Although most problems are best dealt with in consultation, a doctor will always be available during normal surgery hours for emergency advice. Our staff are experienced in helping you decide whether the matter requires appointment, a return phone call from the practice, or urgent advice.

## **Recall and Reminder System**

Talk to the doctor about our recall and reminder system. Our practice has a recall and reminder system which incorporates reminders such as Vaccinations, Pap smears, Cholesterol and other areas that may need regular monitoring.

## **Your Privacy**

Falls Creek Medical Centre has a policy to protect patient privacy in compliance with Australia's privacy legislation.

## **Your Comments**

On our medical service are always welcome. If there is any way we can improve for your benefit, we will. Patients are entitled to register a complaint with the Victorian Health services Commissioner for health issues: Phone 8601 5200 or Fax 86015219

## **Ambulance Cover**

We strongly recommend that Ambulance Insurance for all people entering the resort.

## **Patient Letter**

We urge you to read the back of this edition to find out more about the issues around providing medical services to residents and visitors to Falls Creek.